



TOWNE PARK TODAY



Corporate Offices

One Park Place,
Suite 200
Annapolis, MD
21401

1-800-291-6111

townepark.com

Leadership

Jerry B. South
Founder & CEO

Dave Nichols
President & COO

Mark Norwicz
CFO

Matt Cahill
EVP, Operations

Frank Pikus
EVP, Business
Development

Jeremy Tolley
VP, Human
Resources

About Towne Park

Towne Park provides hospitality staffing services and parking solutions to hotels, casinos, hospitals and other enterprises nationwide. We are driven to serve you. What sets us apart from our competition? Our People, Processes and Passion drive results.

Company Facts

- Experience: 20+ years
- Presence: 50+ markets
- Portfolio: 325+ properties
- Employees: 6,500+

Hospitality Services

- Valet and Self Parking
- Door and Bell Service
- Greeter
- Concierge
- Transportation

Towne Park incorporates Five-Diamond service standards into our learning and development programs to ensure every guest and patient is extended the highest level of service and every interaction reflects positively on your operation. For hospitals and medical centers, our service can help improve the patient experience and drive up your patient satisfaction scores in satisfaction surveys such as Press Ganey. For hotels and casinos, we align our service training and metrics with your brand standards and industry expectations to drive service results both internally for the brand and externally with AAA and Mobil industry ratings.